

Customer Support Digital Solutions (m/f) Netherlands

About Us

I want to start every day at work with a smile. This led me to choose an employer where smiling is a key part of the corporate culture:

Kulzer.

I can be sure that my experience is in demand for dental solutions of the future. In a team that is passionate about our work and gives me the freedom to apply my expertise on my own. My work here has a real purpose – and opportunities to develop my personality and career to match the challenges of the growing global health care market.

Intrigued? Apply now as a:

Customer Support Digital Solutions (m/f) Netherlands

to be located in Haarlem, NL

You can make a difference with us

- First line support for customers on Kulzer's Digital Solutions (applications support: scanning, milling, materials, technical issues, support on design etc.) via phone, remote or on site
- On-site installation and starting-up of the systems
- Demonstration, technical trainings and presentations to end users
- Trainings to the internal team and the sales/technical teams of our distributors if applicable
- Support at customer events and exhibitions
- Tight relationship and teamwork with the Regional Manager Digital Prosthetics
- Close relationship and exchange with the service & product management teams of the German headquarters and colleagues of the other European countries
- Set up local support process in close conjunction with headquarters
- Document system setup and assist in the preparation of support and training documentation
- Work on permanently resolving issues with software, hardware and implement changes to operational processes
- Support of the local marketing department

What we expect from you

- Skilled dental technician or at least 2-3 years work experience in the digital dental field
- Knowledge of materials, techniques and prosthetic work on implants
- Good knowledge of 3Shape and/or Exocad CAD software and at least one CAM software
- Practical experience in dental CAD-CAM workflow
- Experience in customer support by remote or on site is preferred
- Experience in (customer) trainings
- Good knowledge of the office software (Outlook, Word, Excel, PowerPoint etc.)
- Dutch and English are mandatory. German and/or French is a plus
- Willingness to travel up to 30% (in the future)
- Flexible, structured work style, proactive approach, self-starter and team worker
- Good human relation and communication skills
- Result- and service-driven
- Eager to learn and share knowledge

Other

I work at KULZER. When can we get to know you?

If you want to advance in your career or develop in a new direction, "APPLY NOW". Please forward your application to Mrs. Julia Seeler from our Recruiting Partner KornFerry Futurestep: Julia.Seeler@KornFerry.com. Mrs. Seeler will answer your questions: 0049 211 569 499 72.

We are looking forward to your smile.